

Clean install procedure

PitStop Pro - Mac

Make a backup of all your Preflight Profiles and Action Lists

Location:

Mac:

/Users/<user>/Library/Preferences/Enfocus Prefs Folder/Action Lists/

/Users/<user>/Library/Preferences/Enfocus Prefs Folder/PDF Profiles/

PitStop Pro 13 and lower

Go to HD:Applications:Adobe Acrobat X Professional:Adobe Acrobat Professional.app:Contents:Plug-ins:Enfocus

* Note: The Acrobat Plug-Ins folder is a hidden folder. You can find this folder by first selecting the Acrobat application (which you would double click to start Acrobat) and right click it or hold down the CTRL button and click it. Choose 'Show Package Content' and browse to the folder 'Enfocus'.

Remove the entire folder "Enfocus"

PitStop Pro 13.1 and higher

Go to HD:Library:Application Support:Adobe:Acrobat: Version:Plug ins:Enfocus

Delete these folders:

/Library/Preferences/Enfocus Prefs Folder/

/Library/Application Support/Enfocus/PitStop Pro

/Users/<user>/Library/Preferences/Enfocus Prefs Folder/

/Users/<user>/Library/Preferences/com.enfocus.Enfocus PitStop Pro.plist

Empty Trash

Install PitStop Pro

Reimport your custom Action Lists and Preflight Profiles.